

DRAFT GOALS

Established at the June 12, 2023
DPRWG Meeting – awaiting review

- Welcoming and easily accessible to all people
- A well-used amenity that adds to the Downtown experience and overall vibrancy
- Inclusive and responsibly managed
- Clean and reliable public restrooms that people would be happy to use more than once

DRAFT PILOT METRICS

Welcoming and easily accessible to all people

- Access card distribution.
- Access card use with a goal of increasing access card use.
- Throne customer experience surveys and intercept surveys to reach those without smart phones, with a goal of 85% of the ratings in the good to amazing range.

A well-used amenity that adds to the downtown experience and overall vibrancy

- Utilization with the goal of increasing overall use.
- Utilization by season and special events.

Inclusive and responsibly managed

- Throne responsiveness:
 - Pumping as-needed, at least once per day
 - Cleaning approx. every 30-50 uses
 - Response time for requests
 - Cleaning: less than 4 hours
 - Maintenance: less than 12 hours
 - Number of users deactivated versus number of users restored and timeframe for account restoration.
- Uptime and Usage trends:
 - Time limit
 - Time of day
 - Hours of operation
 - Location
 - Adjacent uses

Clean and reliable public restrooms that people would be happy to use more than once

- Overall reliability:
 - Percent uptime, with goal of x%.
 - Repeat user rate with the goal of increasing repeat users.
 - Throne customer cleanliness ratings and intercept surveys to reach those without smart phones, with a goal of 85% of the ratings good or better.

DRAFT PILOT ACTIONS

Welcoming and easily accessible to all people

- Plan access card distribution:
 - City Hall, Public Libraries, Delonis Center, Blake Transit Center, Parks, County buildings, Community Mental Health, AAPD patrol and engagement officers, churches, willing businesses, etc
- Add confirmed features:
 - ADA access and braille signage
 - Sharps container
 - Baby changing station
 - Free menstrual hygiene products
 - Interior and exterior emergency buttons/access
- Inquire with Throne about the features below:
 - Narcan dispensers
 - Room for full power stand up chair and extra-large wheelchair to turn while in the restroom w/ another person
 - Adult/minor changing table with purchasable diapers and wipes
 - Space for postings/communication
 - Toilet seat liners

A well-used amenity that adds to the downtown experience and overall vibrancy

- Select easily accessible, well-trafficked locations.
- Bring awareness to the Throne and other public restroom options.
 - Create public restroom maps; share digitally and on exterior of Throne.
 - Develop a communication plan.
- Inquire with Throne about a well-designed exterior wrap.
- Long term: Co-locate with water fountain, water bottle refill, and animal bowl.

Inclusive and responsibly managed

- Ask Throne to document:
 - Their user deactivation and restoration policy, with the goal of restorative justice practices.
 - Emergency notification and access protocol and establish clear emergency response protocols.
- Use sustainable materials (i.e., toilet paper, paper towel) and solar power, when possible.
- Require living wage for contractors.
- Pilot different hours of operation and time limits per use to inform future operations and Throne management responsiveness.

Clean and reliable public restrooms that people would be happy to use more than once

- Use pilot uptime information, cleanliness rating, and repeat user rate to inform a reliable permanent public restroom solution.



Downtown Public Restroom

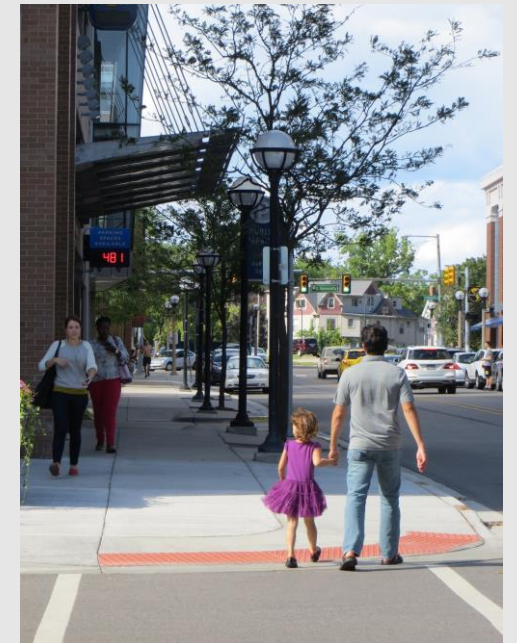
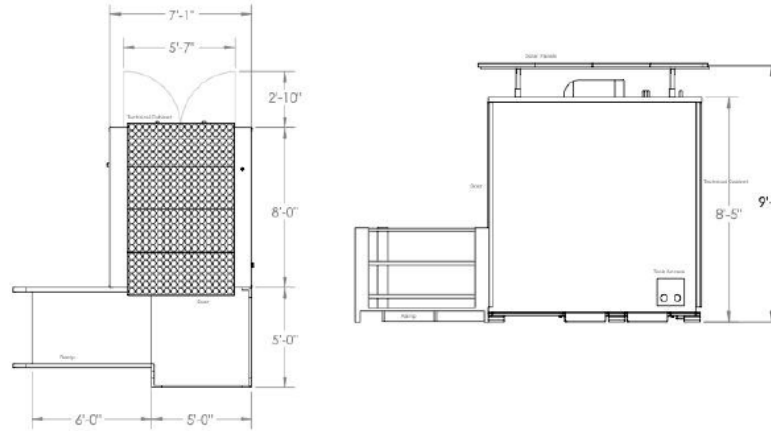
LOCATION CRITERIA

Minimum Placement Requirements

Locations must:

1. Have space for the 15 ft x 11 ft footprint + service access buffer
2. Enable throne's portable sanitation truck to park within 80 feet of the unit
3. Enable solar panels to get full sun or have the ability to plug-in (120V) without creating trip hazards
4. Be located within the City right-of-way (City-owned street & sidewalk area). Not on private property, a public park or UM property, or state-owned street.)
5. Be placed so that the door is visible to passersby and no hiding places/nooks are created
6. Avoid conflicts with utility, fire hydrant access, and cross-walk site distances.
7. Place in areas with ADA access or create ADA access.

Figure 1: ADA Throne Top & Side View



Location Criteria

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LOCATION CRITERIA	SOURCE
PRIMARY CRITERIA	
Within active, well-lit, highly used and foot-trafficked areas	Cell phone data
Can transition to a permanent location	Engineering judgement
Electrical access	City GIS data: Street Lights layer
Not directly adjacent to outdoor dining	City permit data
Minimizes physical and weather-related obstacles for those waiting to use the unit	Engineering judgement
Not near another public restroom option	Staff and Work Group Knowledge
SECONDARY CRITERIA	
Near DDA edges or parking structures	City GIS data
Closer to areas that serve elderly and youth demographics and less concentrated in student-only areas	NA - data unavailable; can eliminate blocks w/UM uses only
Near/adjacent to high-use evening areas	NA - data unavailable; can look at business hours
Solar access	Engineering judgement
Avoid locations w/ repeated incidents of vandalism, property damage, or vehicle break-in/theft*	Crime data
Not w/in streets greater than 25mph	Speed limit data
Not where service access will block bikeways and ADA parking	Engineering judgement
Near another public restroom option	Staff and Work Group Knowledge

NA = Data not available; suggested data alternative

*More Work Group discussion needed to determine if this criteria will be used